

对于ROG Z690 主板水冷严重腐蚀问题 华硕回应将会全额退款

本篇将为大家带来华硕Z690主板最新资讯内容，感兴趣的小伙伴们一起来看看吧，希望能够帮助到大家。TechPowerUp
此前报道称，有多位用户反馈其华硕 ROG Z690 Formula 主板的 VRM 部分水冷存在严重质量问题，合作方 EKWB 已发出不兼容声明。



ASUS PC DIY Group | **Community Announcement - ROG MAXIMUS Z690 FORMULA OWNERS service announcement.** · 4.1 萬位成員



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Community Announcement - ROG MAXIMUS Z690 FORMULA OWNERS service announcement.

The ROG Maximus Formula line of motherboards has a unique feature: if you run a liquid cooling loop in your system, you can include the motherboard's CrossChill III VRM water block in your loop as an alternative to using it as an air-cooled heatsink. However, a problem has been identified on some [ROG Maximus Z690 Formula](#) motherboards — read on to see if you may have been affected, and how ASUS is dedicated to fixing the issue.

Developed in partnership with EK, the CrossChill VRM thermal solution on the ROG Maximus Z690 Formula uses a new electroless nickel plating. In certain configurations, this plating can break down, leading to galvanic corrosion inside the block's water channel. At present, this issue only affects the Maximus Z690 Formula.

If you've been affected by this issue, we recommend ceasing use of the Maximus Z690 Formula's CrossChill III VRM solution and contacting [ASUS customer support](#) for your region. We're doing everything we can to look after our loyal customers, so we're currently offering a choice of two solutions to affected users: either you can return the board for a full refund or a replacement.

ROG is committed to our customers. If you currently use or plan on using the ROG Maximus Z690 Formula's CrossChill VRM block in a liquid cooling loop, contact our support team and we'll take care of you.

Our North America service team has been informed and ready to support you if you have been affected. Please use the links below. If outside of North America please visit the support and support website for ASUS in your region. If you have any questions please do not hesitate to reach out to our service team.

If you are running the MAXIMUS Z690 FORMULA EK CROSSCHILL III VRM heatsink/block passive (not part of a liquid cooling loop) it will not be affected or compromise the VRM thermal performance.

“与 EK 合作开发的 ROG Maximus Z690 Formula 上的 CrossChill VRM 散热解决方案使用了新的化学镀镍。在某些配置中，这种镀层可能会出现破裂，导致散热器的水道内发生电化学腐蚀。目前，此问题仅影响 Maximus Z690 Formula。”

“如果您受到此问题的影响，我们建议您停止使用 Maximus Z690 Formula 的 CrossChill III VRM 解决方案并联系您所在地区的华硕客户支持。我们正在竭尽全力照顾我们的忠实客户，因此我们目前为受影响的用户提供两种解决方案供您选择：您可以退回主板以获得全额退款或更换。

如果您使用的是 MAXIMUS Z690 FORMULA EK CROSSCHILL III VRM 散热器 / 水冷模块（不是液冷回路的一部分），它不会受到影响或损害 VRM 散热性能。”

华硕表示，至于从未接上过 VRM 水冷散热器的用户理应不会出现堵塞问题，所以如果用户的问题并未受本次设计问题影响可能无法够获得全额退款或更换的选择。

不过，笔者认为由于该型号主板仍然在保修期内，而且混合式散热本来就是该主机板型号的主要功能 / 特色，所以只要用户打算上水冷随时都可以上，哪怕这一年多以来还没上过水冷。

以上就是全部内容，想要了解更多相关攻略的小伙伴可以持续关注，这里每天会为大家推送最新最全的硬件资讯，一定不要错过哦。

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